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Edgar Valverde
Technical Specialist / Technical Service & Support

September 9th, 2017

Mr. Cesar Maupome
Corporate Director
Grupo Tecno
Cafetal No.240, Col. Granjas México
Del. Iztacalco, México D.F.

Subject: 2017 Vitro Certified Audit Results

Dear Cesar,

It was nice meeting you, seeing the facility and see firsthand the changes being made at Tecno Vidrio. I appreciate the time everyone took from their busy schedule, both prior to and during the audit. Everyone's efforts and preparedness makes our job that much easier. Please pass along my thanks to Sara for taking care of myself and Charlene during the Vitro Certified™ audit which occurred on July 26th - 27th 2017 also please pass on our appreciation to entire team for their assistance and time during the audit to work with me, Charlene Smith, Fermin Medrano, Antonio Vieyra and Jesus Sanchez.

The purpose of this letter is to summarize the findings from your **Vitro Certified™ Fabricator** and **Vitro Certified™ Laminator** program audit on the 27th of July, 2017. As communicated in the closing meeting, Tecno Vidrio was issued a ***Certified Status*** for the program year.

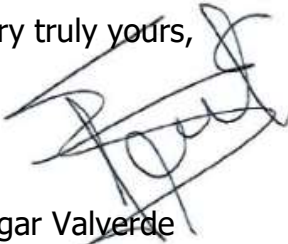
*Congratulations on your continued certification as a **Vitro Certified™ Fabricator** and **Vitro Certified™ Laminator** programs member in good standing.*

There are always a few opportunities for improvement recognized during any audit. Please refer to the attached scoring sheet. Your overall score for this audit is 83%, with a Continuous Improvement score of 59%. Overall I was very encouraged to see the new equipment upgrades made since the last audit. The enhanced size capabilities will go a long way to enable more fabricating flexibility.

I would also like to take a moment here to remind you of the training tools available to you as a Certified Network member. There are a total of 6 lunch and learn training seminars available as well as a host of computer based personal training modules available. All of the offered training modules are either available on or linked to from the Certified Network only website for your internal use.

As always, thanks to all those involved for the time and courtesy shown me, Charlene, Fermin Antonio and Jesus during our visit. Vitro Architectural Glass (formerly PPG Flat Glass) is looking forward to your continued participation in the **Vitro Certified™ Fabricator** and **Vitro Certified™ Laminator** programs. Please let me know if I can be of any further assistance, particularly if there are any questions on the audit report. Thank you for your business and continued support of Vitro Glass Technology.

Very truly yours,

A handwritten signature in black ink, appearing to read 'Edgar Valverde', written over a faint, tilted rectangular box.

Edgar Valverde

Technical Specialist / TS & SO

Vitro Architectural Glass (formerly PPG glass)

Cc: Charlene Smith, Fermin Medrano, Antonio Vieyra, Jesus Sanchez, File